Case Workflow (US)



Day 6

Surgery

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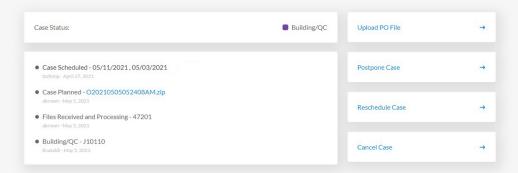
Day 1 Day 2 **Upload Final Production Files** Platform Build Begins Multi-Oblique/SEEG Cases Approve PAK for Production Day 3 Day 4 Day 5 **Platform Shipment Quality Check** Platform Delivered Platform Sterilization S Τ F

	MO Platform File Uploaded Engineer Edit	Upload Production Files	2 Build	3 Quality	4 Shipped	5
6	Delivery Sterilization	8 Surgery	9	10	11	12

Uploading production files 5-business days before a surgery will not account for any shipping delays.

Your Case Status updates at each stage of production.

Each stage is recorded in the case log, including shipment tracking numbers.



Uploading Files

For plan sharing, upload your .PAK file. Upload the O file when it is ready for production. Upload the W file in addition to the O file if you wish to view the plan intraoperatively with images.

When uploading, ensure the progress bar has fully loaded and there is a green check before you click the Upload File button. Once the file has been fully loaded the blue progress bar will return an empty state and is available for loading more files. For files larger than 200MB it is recommend zipping the file before it is uploaded.

SEEG Multi-Oblique Platform Workflow

Plans that are shared and sent back for approval should be uploaded to the STarFix Direct website prior to the 5-business day production schedule. When planning modifications are required from FHC engineers, production does not begin until approval has been received from the lead surgeon. Use the Approve PAK for Production button.

Upload a Production File	×
Large files may take a few minutes to upload Only ZIP files are allowed	i.
FILE UPLOAD *	
Select ZIP	
NOTE	
ADDITIONAL FILE UPLOAD	
Select ZIP	
ADDITIONAL FILE NOTE	
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Posts (Hose)	
Upload File	
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